

Ruth Harris
501 Faletto Court
Santa Rosa CA 95407

Sep 4th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I subscribe to a small, local internet/phone provider because they give stellar service at a great price. They treat customers with respect. They care about my experience as a telecommunications customer.

I use the internet to keep in touch with friends and family, meet new friends, look up information, read news, watch TV and carry out paid work activity for clients.

I am still on DSL because my provider is using AT&T infrastructure which, despite many promises, has not upgraded to fiber optic, although my provider has installed it in other areas.

My bill is lower since I switched from AT&T to my local provider and the service is better. If they can provide me with better service at a better price I do not understand why you want to allow the big service providers to price gouge customers and to threaten smaller, more agile and responsive companies.

Ruth Harris